

Quail Hollow Club

Mission Statement

We have a shared mission of giving our members and guests the best club experience anywhere.

“Quail Hollow Club takes Good to Better and Better to Best”.

(Ron Greene, Jr.)

OUR GOAL

To treat each other with respect and dignity; to honor our traditions and heritage, while always aspiring to get better. We accomplish these goals through our core value.

CORE VALUES

- To be the “Best in Class” whether it is service, presentation, product, or facilities
- To not only do things right but “Do the Right Things”.
- To accept Individual Responsibility while embracing the Team Concept
 - Understanding that the individual most responsible for one’s success is ourselves
 - Understanding that it is not just about oneself, but about working together to provide excellence in all areas.
- Honesty & Integrity
 - Two core values important to success
 - Integrity is the right thing to do when no-one is watching
- Respect
 - Respect of Oneself (Appearance/Attitude), Members and Guests, and Each Other
- Moments of Truth
 - Every time we interact with our members or fellow staff, it creates a “win or lose” opportunity. We at Quail Hollow choose to be “winners” in all things.

GREATNESS HAS A HOME